



Hillrom™



# SMARTCARE™ SERVICES

## EXPERIENCE PEACE OF MIND WITH PROACTIVE SERVICES

Let Hillrom help minimize interruptions to patient care and unexpected costs caused by equipment that is out for repair or maintenance. Our SmartCare Protection program delivers the right mix of services to help you reduce equipment downtime and keep devices in the hands of your caregivers.

### Service Results

- Experience fewer interruptions in care
- Maximize the life of your devices and systems
- Reduce repair costs
- Stay compliant with local and national accreditations



Protect your Welch Allyn®  
ELI® 150c Resting ECG



## Protect Your Investment from the Start with SmartCare™ Protection

ELI® 150C ECG	Standard Warranty	Protection
Terms	2 Years	3 Years
Factory Repair Service	✓	✓
Software Updates & Upgrades	✓	✓
Remote Technical Support	✓	✓
Factory Repair Turnaround	10 - 15 Days	5 - 7 Days
Accessory Protection <sup>1</sup>	Limited	✓
OEM Replacement Parts	—	✓
Exchange/Loaner Coverage (Repair Only)	—	✓
Free Shipping (Expedited)	—	✓
Priority Phone Support	—	✓
Accidental Damage	—	✓
Preventive Maintenance (Annual Calibration)	—	✓ (Factory)

## SmartCare Service Program Options

Program	Part Number	Program Terms
Protection	S1-ELI150C-PRO-PS	3 Years

## Accessories Covered Under SmartCare Service Programs

- Lead Set
- Antenna Dual Band
- Power Cord
- Cart
- Wireless Acquisition Module (WAM™)
- Wired Acquisition Module (AMXX)

Visit [hillrom.com/welchallyn/service](http://hillrom.com/welchallyn/service) or contact your Hillrom representative to learn more.

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<sup>1</sup> Major accessories eligible for replacement if damaged or broken—one of each covered accessory per year, per device.

Hill-Rom reserves the right to make changes without notice in design, specifications and models. The only warranty Hill-Rom makes is the express written warranty extended on the sale or rental of its products.