



Customer Service Bulletin

BLOODPRESSURE

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Bulletin Type:
INFORMATION ONLY

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Manufacturer: Welch Allyn

Date: 2014-07-14

SAP DIR #: 80019439

Subject: CSB-ANEROID GAUGE WARRANTY

Distribution Scope: Welch Allyn Global Technical Support, Product, Field & Customer Service teams and WA Customers, ASP's, and Distributors

Product(s) Referenced: All 767 Series and DuraShock™ Aneroid gauges.

Summary: Adding "Material and Workmanship" warranty.

Issue: Welch Allyn has historically offered a "Calibration Warranty" on our aneroid gauge product line. In response to customer expectations, we are adding "Materials and Workmanship" warranty to all 767 Series Wall/Mobile and DuraShock™ aneroid gauges.

Action:

The "Material and Workmanship" warranty defined below applies to all future and prior sales.

If a gauge is found to be defective due to defects in material or workmanship during the "Materials and Workmanship" warranty period:

1. The gauge will be repaired or replaced at no charge.
2. Shipping is the responsibility of the customer.
3. The warranty start date is determined by Serial Number on gauge (YYMMDDXXXXXX) or by copy of invoice.

If a gauge is determined to be out of calibration at any time within the "Calibration" warranty period:

1. The gauge will be repaired or replaced at no charge.
2. Shipping is the responsibility of the customer.
3. The warranty start date is determined by Serial Number on gauge (YYMMDDXXXXXX) or by copy of invoice.

Warranty applies to gauges only. Inflation bulbs, valves, tubing and blood pressure cuffs all carry separate warranties.

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Aneroid Gauge Models	Warranty Duration	
	Materials and Workmanship	Calibration
767 Wall/Mobile	10 Years	Lifetime
DS58, DS48, DS48A	10 Years	Lifetime
DS66, DS56	10 Years	15 Years
DS45, DS45A, DS55, DS65	10 Years	10 Years
DS44, DS44A, DS54	5 Years	5 Years

Notes:

1. Contact Welch Allyn regarding any questions or concerns from this or other issues.
2. Drawings, illustrations, and part numbers in this document are for reference purposes only and subject to change.

End of Bulletin

Revision History					
Version	Description	Change #	Init	Release Date	Appr
A	Initial release.	D*	MEB	D*	D*
D* SEE SAP DIR FOR CHANGE NUMBER, APPROVER NAME AND DATE OF APPROVAL					

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